PeerPaper™ Report 2025

Reducing Risks to Your Organization's Data Through Automation Solutions from Fortra

PeerSpot

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Introduction

Automation solutions help organizations centralize, streamline, and secure operations. Automate, JAMS, and GoAnywhere MFT address key challenges in workflow automation, job scheduling, and secure file transfers. These solutions enable organizations to optimize productivity, strengthen security measures, and reduce the risks associated with manual processes.

These products work seamlessly together, helping businesses manage the complexity of IT environments and the expanding regulatory landscape. Understandably, businesses end up relying on disparate systems and manual processes to manage business-critical operations. The problem is, these fragmented workflows often lack standardization, visibility, and security controls, increasing the likelihood of errors and inefficiencies. There is also the added complexity of high volume of sensitive data, which in most cases, need to be integrated seamlessly across multiple environments while maintaining compliance with industry regulations.

Learn the benefits of using multiple automation solutions to enhance operational security and efficiency. The insights presented are supported by user reviews from PeerSpot, offering perspectives from real-world users who have experienced the advantages of Automate, JAMS, and GoAnywhere firsthand.
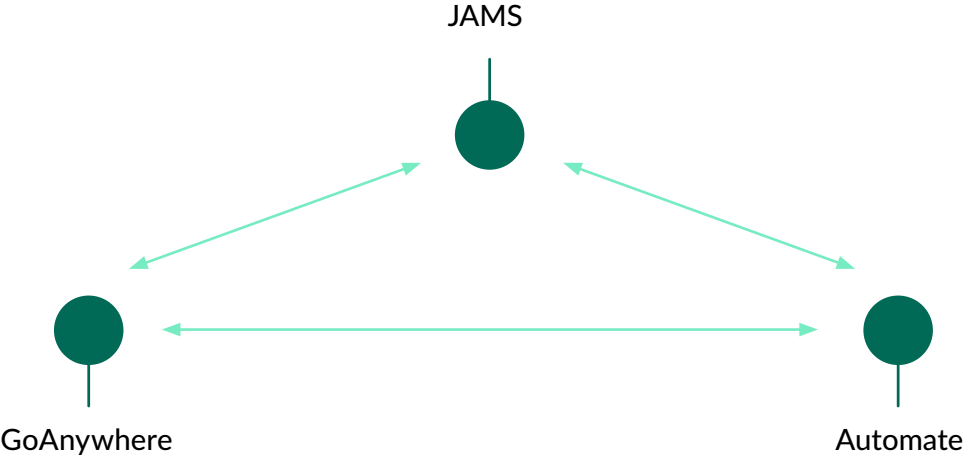
Figure 1: Showing the interoperability of Workload Automation solutions

Overview of Automation Solutions From Fortra

Automation ensures that workflows are processed smoothly and successfully, especially at scale. Once configured, a workflow can be executed across different platforms and environments, according to the specific architecture of each business. Automation also eliminates manual processing, speeding up workflows and removing human error from the equation. And workload automation offers a comprehensive solution that manages each step of business-critical jobs and workflows, by centralizing and orchestrating all aspects of the process. Fortra offers a full suite of cohesive automation solutions enabling organizations to simplify and streamline end-to-end processes.

Automate provides an intuitive, drag-and-drop interface, enabling rapid deployment of bots for robotic process automation (RPA). As Vinayak Hariharan, Robotic Process Automation Developer at Bulwark Technologies L.L.C., notes:

> "<u>The best feature of Automate is its ease of use</u>, which is a major selling point. It has a drag-and-drop interface, so bots can be quickly deployed. This means implementation time is relatively short, making it an even more attractive option. Additionally, the web browser of Automate is also quite good, making it easy to set up web scraping and log into websites to pick up information. All of these features make Automate a great choice."
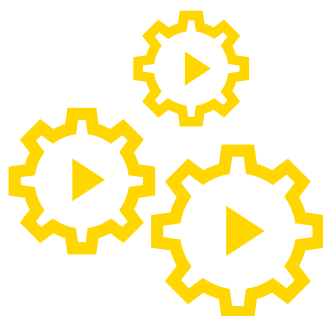
Flexibility in Automation Strategies

JAMS, a workload automation (WLA) solution, is recognized for its cost-effectiveness and versatility. As Brian K Hoskins, Technical Services Manager, points out:

> _"JAMS is a great cost-effective solution for automating daily tasks, such as rebooting a server, running PowerShell commands, executing SQL queries, and generating SQL statements. It can do virtually anything."_

For secure file transfers, **GoAnywhere MFT** offers a centralized dashboard that simplifies and streamlines both automated and manual data transfers. Chandan Yadav, Tech Consultant at BTPL, highlights that GoAnywhere's unified approach to managed file transfers provides a distinct advantage over competitors:

> _"We have worked with other Managed File Transfer solutions like Ipswitch, but GoAnywhere offers a single dashboard for all features. While Ipswitch requires two different solutions to manage MFT, GoAnywhere provides a single dashboard to manage automated and manual file transfers."_

Brian H.
Manager of Technical Services
with 11-50 Employees

★★★★⯪

"JAMS is a great cost‑effective solution for automating daily tasks… It can do virtually anything."

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The flexibility of these solutions allows organizations to tailor their automation strategies to their unique needs.

Alejandro Parro Jr, Presales Engineer at Bridgeway Communication System, Inc., underscores the growing adoption of JAMS among existing GoAnywhere users, demonstrating how Fortra's products complement each other within a unified automation framework:

> *"I rate Fortra's JAMS nine out of 10. <u>We recommend JAMS to all our existing clients</u>. We have 10 to 15 GoAnywhere MFT users, but by the year's end, I expect to demo JAMS to at least half of our current base so they can see how powerful this solution is. They can have GoAnywhere for their file transfers and JAMS for their workflow automation."*

By implementing automation solutions, organizations can achieve a more integrated, efficient, and secure operational environment, while enhancing compliance and minimizing the risks associated with manual processing. Users report the benefits of centralization and automation, including the ability to seamlessly manage workflow automation, job scheduling, and file transfers. Additionally, users appreciate the seamless integration of utilizing all automation elements within a single ecosystem.

Bahati F.
Software Developer at Appnomu
Business Services

★★★★⯪

"In Automate's case, it's priced per bot. So, a bot can run multiple processes at the same time, but you are only priced for a single bot. That's a big selling point."

<u>Read review »</u>

Cost-Effective
Solution

Automate From Fortra

Automation is a key driver of efficiency in modern organizations, and Automate streamlines repetitive tasks, improves accuracy, and reduces operational costs. Automate provides a no-code solution that deploys bots quickly, making it accessible to technical and non-technical users. The software enables organizations to optimize resources, enhance process consistency, and increase return on investment by eliminating manual intervention in routine workflows. Automate works seamlessly together with all Fortra automation solutions.

Automate offers fully customizable bots, designed to automate almost any business process. There are bots for both desktop and enterprise automation solutions. Anabel Marco, Account Director at a small tech services company, highlights this feature:

> *"We can automate several processes with only one bot, so it's much cheaper than other products where you need to buy additional licenses."*
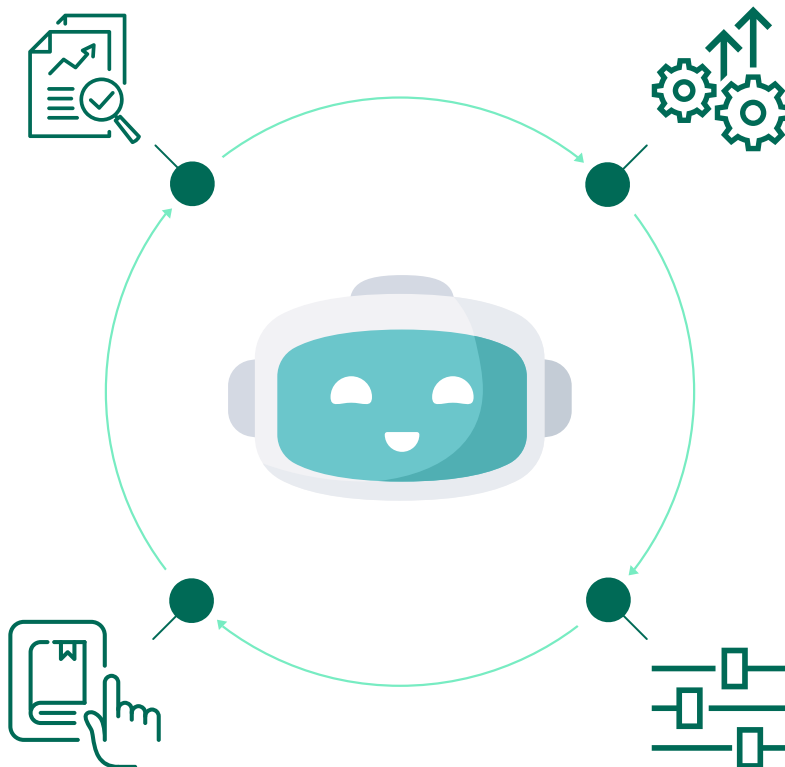
Automate provides extensive learning and support resources to help users maximize their automation potential. Vinayak Hariharan, Robotic Process Automation Developer at Bulwark Technologies L.L.C., emphasizes the value of Automate's educational offerings:

> *"Fortra offers a free Automate Academy on its website, which includes multiple modules and hours of videos covering the basic and advanced concepts of Automate, such as working with workflows and more technical aspects. <u>Customers can also get certified through the Academy</u>. Additionally, the Bot Store provides pre-built bots that can be freely modified, edited, and used for specific use cases. Most of the bots in the Bot Store are free. Combining both of these resources provides a good amount of support for training."*

Automate's pricing model differentiates it from other RPA solutions on the market. Many competing platforms charge based on the number of processes automated, which can lead to escalating costs as organizations expand their automation footprint. Bahati Asher Faith, Software Developer at tech vendor Appnomu Business Services, explains:

> *"From a distributor's side, <u>one of the biggest selling points is its price point</u>. Without going into any numbers, compared to UiPath, Automation Anywhere, and Blue Prism, we're significantly cheaper. The main difference is that other competitors usually charge you per process. However, in Automate's case, it's priced per bot. So, a bot can run multiple processes at the same time, but you are only priced for a single bot. That's a big selling point."*

Automate provides a comprehensive RPA solution that balances ease of use, scalability, and cost efficiency. With comprehensive training resources and a flexible pricing model, Automate empowersbusinesses to deploy automation with minimal complexity. The solution also helps reduce manual workloads, and optimize efficiency, driving greater value with each automation initiative.

JAMS From Fortra

Efficient job scheduling is a critical aspect of IT and business process automation. Businesses rely on scheduling solutions to ensure that workloads execute on time and in the correct sequence, reducing manual oversight and improving operational efficiency. JAMS is a centralized workload automation platform that streamlines complex job schedules. Workload automation reduces job failures while simultaneously freeing up IT and development teams from time-consuming manual interventions. As with Automate, JAMS is designed to form part of an end-to-end automation solution, with each playing an important, but distinct, role: JAMS takes charge of back-end IT processes, ensuring smooth orchestration, while Automate supplements the human workforce with bots for front-end business processes.

Organizations transitioning from manual or outdated job scheduling systems benefit from increased efficiency once the need to constantly monitor their workflows is eliminated. Swadhin Pattnaik, Manager of Application Development and Integrations at a large manufacturing company, shares his experience:

> *"We had a homegrown SFTP solution that required updates whenever we wanted to do something new, so we switched from a manual SFTP method to an automated MFT system. It has helped us a lot because of the automated monitoring and alert system. It sends emails to users when jobs end or fail."*

This automated alerting reduces the need for constant monitoring, allowing teams to focus on higher-priority tasks.

Straightforward and Reliable

A key advantage of JAMS is its event-based job scheduling, which enables processes to be triggered based on predefined conditions rather than fixed schedules. Prakash Srivastava, JAMS admin at a large utilities company, highlights how JAMS compares favorably to their previous solution:

> *"We are using an SAP system called Maestro Scheduler, and I'm working to migrate its jobs to JAMS. Compared to Maestro, <u>JAMS is significantly more straightforward and reliable</u>. Maestro frequently experiences job failures, requiring extensive troubleshooting efforts. On the other hand, JAMS is straightforward to install and offers clear error messages for issues like FTP or SFTP failures. Day-to-day operations are smoother with JAMS, and problem identification is much quicker."*

Swadhin P.
Manager of Application Development and Integrations at a Manufacturing Company with 1,001-5,000 Employees

★★★★⯨

"We switched from a manual SFTP method to an automated MFT system. It has helped us a lot because of the automated monitoring and alert system. It sends emails to users when jobs end or fail."

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JAMS delivers measurable business benefits by freeing up IT and development resources. Kammy Olive, Network and Local Support Manager at a large communications provider, underscores the return on investment:

> "_We have absolutely seen a return on investment with JAMS_. It comes down to the fact that our developers can actually spend time developing instead of troubleshooting and looking at why SQL or the data source isn't working. Or they can simply say, 'Hey, I got this email from JAMS, Kammy, can you look at it?' Or they can say to my boss, 'We have to stop using this data because every day we're having problems getting into it. Can we have a meeting about this?' All of that is JAMS-driven."

By automating workload execution and reducing the need for manual oversight, JAMS enhances operational efficiency, decreases error rates, and allows IT staff to focus on strategic initiatives. Organizations that adopt JAMS benefit from a more reliable, scalable, and automated job scheduling system that supports seamless business operations.

Kammy O.
Network and Local Support Manager at a Comms Service Provider with 5,001-10,000 Employees

★★★★½

"We have absolutely seen a return on investment with JAMS. It comes down to the fact that our developers can actually spend time developing instead of troubleshooting."

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GoAnywhere MFT From Fortra

Managing secure file transfers is a priority for organizations handling sensitive data, particularly those operating in regulated industries. GoAnywhere MFT is a centralized platform that streamlines file transfer operations, ensuring security, compliance, and efficiency. This innovative solution also enables SecOps to be proactive in cyber threat risk management with the inclusion of a first-in-the industry proactive intelligence feature. Threat Brain is a multi-vector hub of verified threat intelligence that stops bad actors before they even enter the MFT environment.

By consolidating file transfer methods into a single system, GoAnywhere MFT minimizes the risks associated with fragmented, insecure, and inconsistent data exchange processes. GoAnywhere MFT integrates with other automation solutions for an end-to-end automation solution.
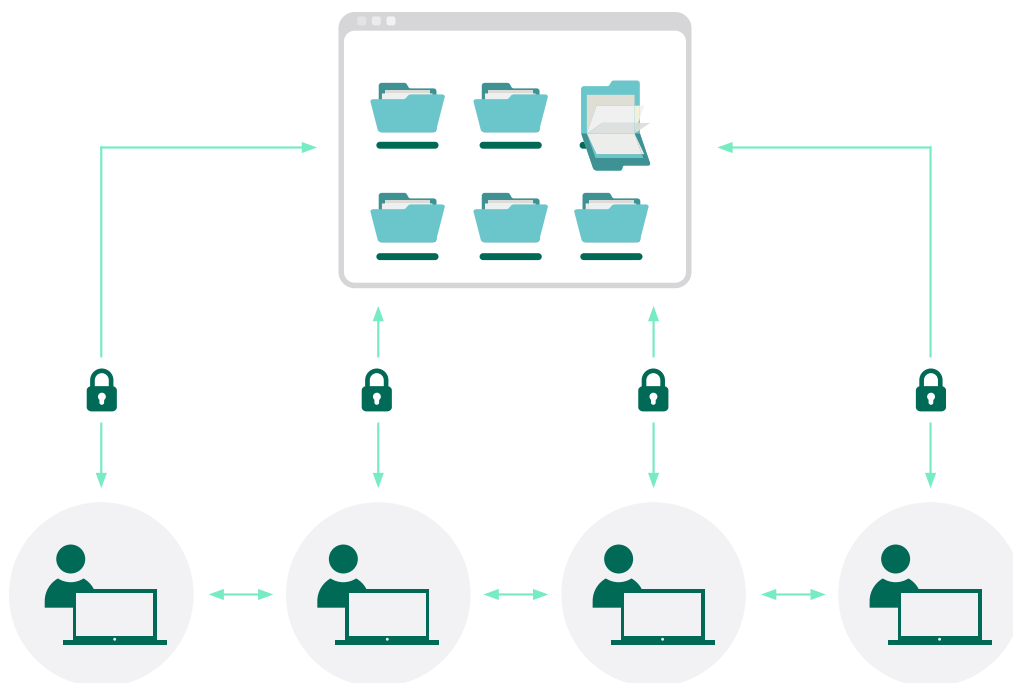
Organizations benefit from having a unified approach to managing file transfers, as it ensures security compliance and creates transparency. This review, from an IT & Security Manager at a manufacturing company, focuses on the benefit of a streamlined system:

> *"By implementing this solution, we wanted to have a centralized place for all our file-transferring needs because previously, there were too many ways. It was done by email. It was done through FTP. Everyone was trying to find their own solution. <u>This way, we could centralize it and make sure that everyone is using the same tool.</u>"*

A centralized system enhances control over data movement and reduces the likelihood of misconfigured transfers that could compromise security.

One of GoAnywhere MFT's key advantages is its workflow management capabilities, which automate and standardize file transfers across different systems. These capabilities help organizations meet compliance requirements by enforcing security policies and providing audit trails. Steve Ballantyne, Network Infrastructure Security Architect at Knox Community Hospital, highlights what sets GoAnywhere apart:

> *"After considering a few other options, <u>GoAnywhere stood out due to positive reviews</u>. A sales demo solidified my decision - it was significantly better than the competition."*

By implementing GoAnywhere MFT, organizations can confidently transfer sensitive data, ensuring adherence to industry regulations while reducing human error risks. The platform's automation capabilities save time by eliminating manual intervention in file transfers, allowing IT teams to focus on strategic initiatives. GoAnywhere MFT is a secure, scalable, and efficient solution for organizations seeking to optimize their data transfer processes.

Reduces Human Error

Conclusion

The challenges associated with managing workflows, job scheduling, and file transfers demand solutions that reduce risks and enhance operational efficiency. Implementing a robust automation strategy enables businesses to mitigate human error, improve compliance adherence, and optimize resource allocation.

Automate, JAMS, and GoAnywhere MFT offer a comprehensive approach to managing critical business functions. By centralizing and streamlining processes, organizations can transition away from fragmented, manual operations towards a more controlled and reliable system. The experiences shared by users highlight the practical benefits of automation, from improved cost efficiency, to better workload management, and heightened security.

Embracing automation isn't just about minimizing manual tasks; it's about enabling organizational agility and resilience in a rapidly evolving technological landscape. A well-integrated automation solution provides long-term value, allowing businesses to scale efficiently while maintaining security and compliance. As industries continue to advance, organizations that prioritize automation will be better positioned to meet future demands with confidence and agility.

About PeerSpot

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About Fortra

Fortra simplifies today's complex automation landscape by bringing complementary products together to solve problems in innovative ways. These integrated, scalable solutions address the fast-changing challenges you face in streamlining and securing your organization. With the help of Automate, JAMS, and GoAnywhere MFT, Fortra is here for you every step of the way throughout your automation journey.